

Windows Update

Windows 7

October 10, 2017—KB4041681 (Monthly Rollup)

<https://support.microsoft.com/en-gb/help/4041681/windows-7-update-kb4041681>

Windows 10

October 10, 2017—KB4041676 (OS Build 15063.674)

<https://support.microsoft.com/en-us/help/4041676/windows-10-update-kb4041676>

Problem with export and import data from excel in Copert 4

Installing this update may cause applications based on the Microsoft JET Database Engine (Microsoft Access 2007 and older or non-Microsoft applications) to fail when creating or opening Microsoft Excel .xls files. The error message is, "Unexpected error from external database driver (1). (Microsoft JET Database Engine)".

Temporary fix remove this update until Microsoft uploads a new update that fix this problem

- Windows 7 [fix](#)
- Windows 8.1 [fix](#)
- Windows 10 [fix](#)

Microsoft Workaround

Microsoft is working on a resolution and will provide an update in an upcoming release.